

Our Service

Finally – taxis made simple!

Here at 118 TAXI we believe that booking a taxi is all about you – the customer. That’s why instead of using an automated system we’ve chosen to invest in people. Our operators are standing by, waiting for your call, 24 hours a day, 7 days a week.

Just call 118 8294, that’s 118 followed by the numbers that spell out TAXI on the keypad of your mobile or landline. You will be put through to one of our specialist operators who will ask for your location. You’ll then be put through to a local taxi company in that area.

It really is that simple, gone are the days of hailing taxis off the street or having to remember various phone numbers. 118 TAXI is now the only number you need remember, wherever you are and whatever the time of day.

All that’s left to do is sit back, enjoy the journey and pay the driver as normal. There’s no booking fee; all you pay for is the initial phone call.

“Just call 118 8294”

What’s more, we believe old-fashioned customer service is best. That’s why when you call 118 TAXI you’ll hear a friendly voice on the other end of the line; as opposed to a pre-recorded message. You won’t be asked to press any buttons or answer to a computerised system.

Moreover, as we don’t rely on GPS, mobile tracking or other location based services you can book a taxi with a company that perhaps isn’t in your immediate area. Take the examples of Eleanor Ormiston and Ian Hardiman.

Mr Hardiman was able to book his taxi whilst on the train and Ms Ormiston used a taxi company that was situated away from the airport because they were cheaper.

Read what other satisfied customers are saying about 118 TAXI .

And if that wasn't enough we also offer one of the most comprehensive and cheapest directory enquiries services available.