

Terms & Conditions

118 TAXI Ltd provides a national taxi facility through the number 118 8294 (“the service”). Upon calling 118 8294 a user is transferred to an operator, asked for their location and then connected through to or given the phone number of a local taxi or private hire company (“member”). 118 TAXI may use the location services of your network operator or CLI (calling line identification) to help identify your approximate location.

The service is being provided to you under these terms and conditions and any operating rules, policies, and procedures as currently published on this website and/or informed to users by 118 TAXI and/or its members (including without limitation in respect of the cost, data protection policy and cancellation of the service).

By using the service you agree to be bound by all the terms and conditions found herein. If you do not accept all of these terms and conditions, do not continue to use the service.

Permitted uses

No materials from 118 TAXI and/or associated websites may be copied, downloaded, reproduced, broadcast, shown or played in public, republished, uploaded, posted, stored, transmitted or distributed in any way or adapted or changed in any way. 118 TAXI takes active measures to ensure that no unauthorised use or breach of its intellectual property rights is committed.

Warranties

118 TAXI does not guarantee that the service will be uninterrupted, timely, secure, or error free. Use of the services provided by 118 TAXI is done so entirely at one’s own risk and discretion. 118 TAXI assumes no responsibility or liability for any services provided. 118 TAXI does not guarantee the availability of a taxi at any time, nor the availability of the service. 118 TAXI makes no guarantee for and does not vouch for those persons/companies whose goods or services are referred to or displayed by 118 TAXI and/or associated websites. 118 TAXI makes no guarantee as to the accuracy, content, timeliness, completeness, legality, reliability, quality or suitability of any information, advice, content, service, search results, products or merchandise provided through 118 TAXI and/or associated websites. 118 TAXI makes no guarantees, and will not be held liable for, any information, advice, products, services, adverts or links of third parties. Users are advised to satisfy themselves as to the exact type and nature of goods or services being offered or qualifications held by those persons, companies and other organisations whose goods or services may be displayed or referred to by 118 TAXI and/or associated websites.

Text messages

By sending us or requesting a text message you are deemed to have accepted the terms and conditions herein. Once you have submitted a request for a chargeable activity you will be charged for the use of that service. Any information received is provided on an “as is” basis. Use of such information is done at one’s own risk. 118 TAXI is not associated with or endorsing any particular person/company that may be featured.

You further acknowledge that you are only entitled to use the information received for your own personal use. Intellectual Property Rights subsist in information that may be sent to you and may not be redistributed, broadcasted, retransmitted, stored or made a compilation of. All rights reserved.

You recognise that mobile services may, from time to time, be adversely affected by events outside our control and that 118 TAXI will not be held liable for any error in, or delay in, or failure in transmission of the services.

Mobile services are subject to the limitations of the enabling technology on which they are reliant and may be adversely affected by network performance and other operational factors beyond our control, including without limitation, congestion, network coverage, dropped connections, the performance of your mobile phone and the maintenance of secure network connections. 118 TAXI accepts no responsibility if you do not receive your text message for any of these reasons.

Furthermore, 118 TAXI will not be liable to you in any way for failures, defects or delays in the delivery of text messages which are caused by one or more of the following reasons: provision of an incorrect phone number before submitting the request, your mobile phone does not support such services, message inbox is full, mobile phone is out of range or uncontactable for some other reason, or you erase the information sent to you.

Changes to the service

118 TAXI reserves the right, without liability, to change or discontinue any part of the service, temporarily or permanently, at any time (including any fees or charges for using the service). 118 TAXI will give the maximum amount of notice of such changes or discontinuance as is practicable in the circumstances. Notice of any changes to the service will be made available on this website and/or informed to users by 118 TAXI and/or its members

Amendments to these terms and conditions

118 TAXI may change these terms and conditions from time to time. Notice of any changes to these terms and conditions will be made available on this website. Any changes become effective immediately after they are made available on this website and/or informed to users by 118 TAXI and/or its members. Any use of the service occurring after such date is subject to the amendments. Your continued use of the service after such date constitutes your acknowledgement of the terms and conditions, their modifications and your agreement to abide by and be bound by the agreement, as amended.

Conduct

You agree that by booking a taxi or private hire vehicle through 118 8294 you have made a verbal contract with the driver. You agree to meet the driver at the appointed location, make the journey as booked and pay the full and correct fare. 118 TAXI reserves the right to bar users that inappropriately use the service.

Liability

You acknowledge that your use of 118 TAXI and/or associated websites, constitutes an agreement between you and the member and bears no responsibility or liability to 118 TAXI.

118 TAXI does not accept liability for any damages, including, without limitation, indirect or consequential damages, loss of profits, use of data or any damages whatsoever arising out of, or in connection with the use or inability to use the service and/or associated websites (including information, advice, products, services, adverts or links of third parties). 118 TAXI makes no representations or warranties of any kind whatsoever that the server behind this website is free of viruses or other components that may infect, harm, or cause damage to your computer equipment or any other property when you access, browse, download from, or otherwise use the site. You acknowledge that standard terms and conditions apply between you and the taxi/private hire company and/or as set out by that company. 118 TAXI is unable to ensure or guarantee the security of any information transmitted over the Internet. Any information or data which you transmit to or by using 118 TAXI and/or associated websites is done at your own risk and 118 TAXI shall not be responsible or liable for any damages or injury that may result from transmitting such information.

If any jurisdiction does not allow the exclusion or limitation of liability for consequential or incidental damages, liability is limited to the fullest extent permitted by law.

Jurisdiction

These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English courts. These terms and conditions, as modified from time to time and/or including information given to users by 118 TAXI and/or its members, constitute the entire agreement between 118 TAXI and you with respect to the subject matter hereof. If any provision contained in these conditions is determined by a court of competent jurisdiction to be illegal, invalid or otherwise unenforceable, that provision shall be severed from these conditions and the remaining provisions shall continue in full force and effect. You agree that 118 TAXI has the right to assign or sub-contract any or all of its obligations under these terms and conditions.

Contact

You can contact 118 TAXI about any problems or questions with these terms and conditions, website or use of the service. Please contact us at info@taxismadesimple.com or write to us at 6 The Ridings, Cringleford, Norwich, NR4 6UJ.